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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Applicant(s): Armstrong

Application No.: 09/461,492

Filed: 12/14/1999

Title: Intelligent Filtering for Contact Spanning
Multiple Access Networks

Attorney Docket No.:Nortel 10616BAUS01U/120-308

Group Art Unit: 2131

Examiner: Zia

JAN 26 2004
OFFICIALCommissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450RESPONSE UNDER 37 CFR 1.111

Dear Sir:

In response to the Office Action of August 27, 2003, please amend this application as shown in the attached sheets.

REMARKS

Reconsideration and further examination is respectfully requested. Claims 1-42 are currently pending.

Rejections under 35 U.S.C. §102

Claims 1-43 were rejected under 35 U.S.C. §102(e) as being anticipated by Staples et al., U.S. Patent (6,301,339).

Staples discloses a system and method for providing a remote user with a virtual presence to an office. (Abstract). Staples states, at column 2, lines 51-55, "The present invention allows a